



The Future Rides With You!

MTA Accessibility
January 2025



Agenda

- Commitment to Access
- Re-envisioning Design
- A More Reliable and Expansive System:
2024-2029 Capital Plan
- Congestion Pricing: Improving our Service
and our City
- OMNY for Reduced Fare
- Q&A

Committing to an Accessible Subway

- In 2022 we reached an agreement with accessibility advocates to ensure 95% of subway stations are accessible by 2055
 - Multiple milestones to ensure progress towards this goal



Current Projects and Progress

- In 2024 we eclipsed 150 accessible stations (157 total)
 - More than entire Boston and D.C. Metro systems combined
- We have more than 30 stations in active construction
- 31 elevators across 16 stations currently being replaced
- Second Avenue Subway Expansion to East Harlem
- Interborough Express Design in Progress

Re-envisioning Design

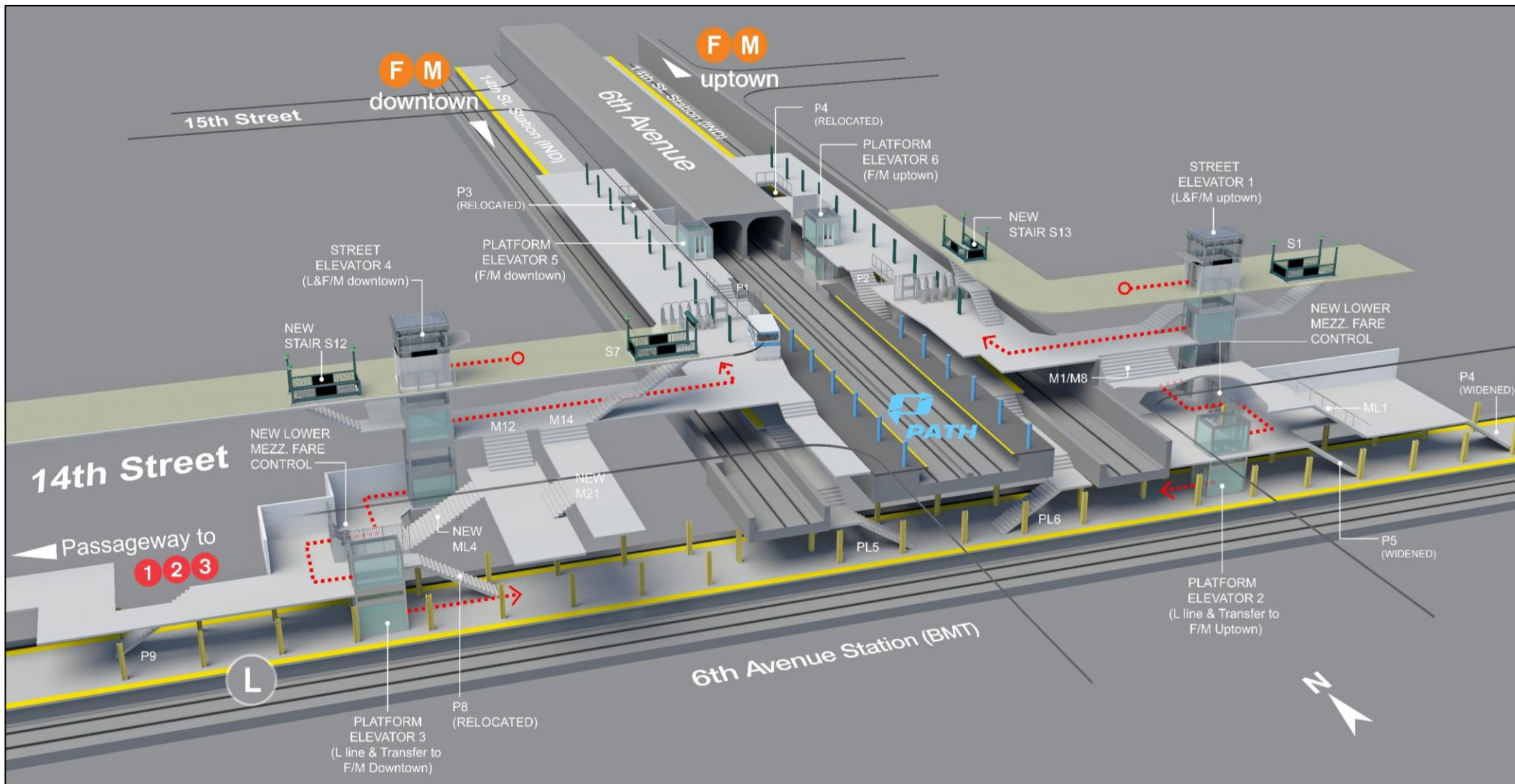
Subway and Bus

Improved Station Design

- Direct to platform elevators
- Larger elevator cabs
- Redundant accessible travel paths
- Using ramps where possible



Example Project: 14th St Complex



Modern Fare Gates

- Improve accessibility and reduced fare evasion with a modern technology
- Install modern fare systems at 150 stations serving 75% of riders
- Improve customer experience for all users



Current Pilot Gates at Sutphin Blvd-Archer Av EJZ



Illustrative rendering

Bus Open Stroller Program

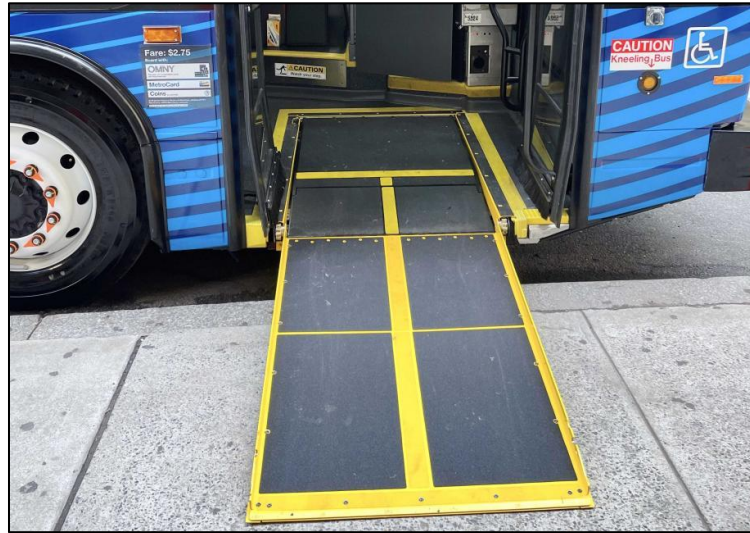
- Piloted in Fall 2022
 - 7 Bus Routes and 170 buses
- Expanded in Summer 2023
 - 57 Bus Routes and over 1,000 buses across all five boroughs
- Created a designated open stroller space for parents & caregivers
- Pilot had over 80% customer satisfaction



Bus Design and Accessibility



Additional Flip Seats



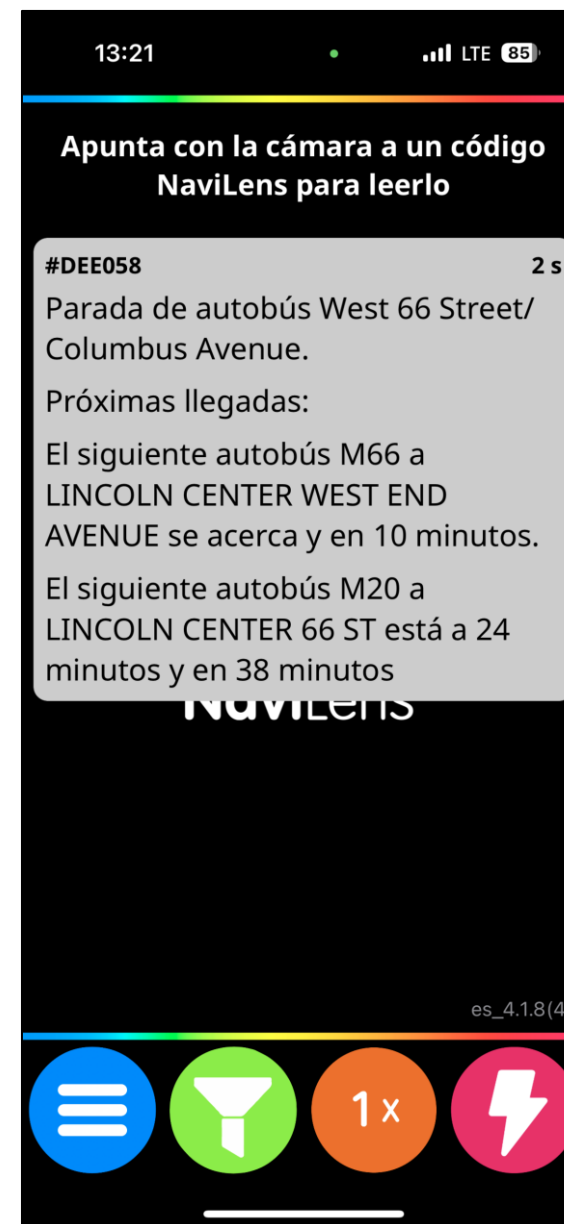
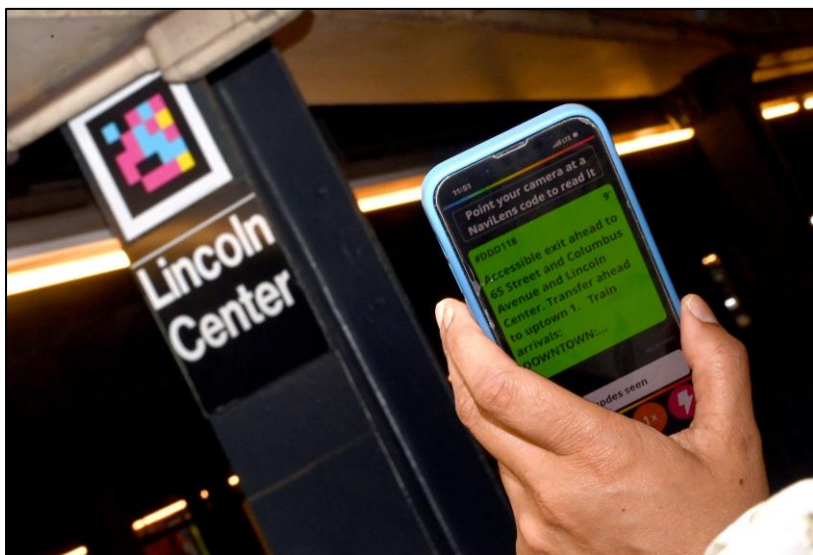
Wider Ramps



Wider Doors

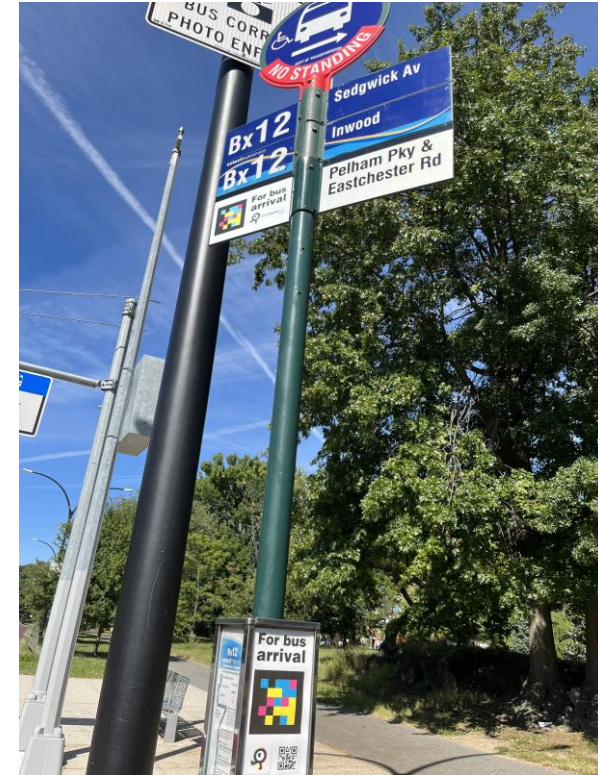
Wayfinding with NaviLens

- NaviLens uses colorful codes to help users navigate, translating visual info to audio
- Highly sensitive; codes legible from up to 120 ft away and at up to 160° angle
- Automatically translates to 40+ languages



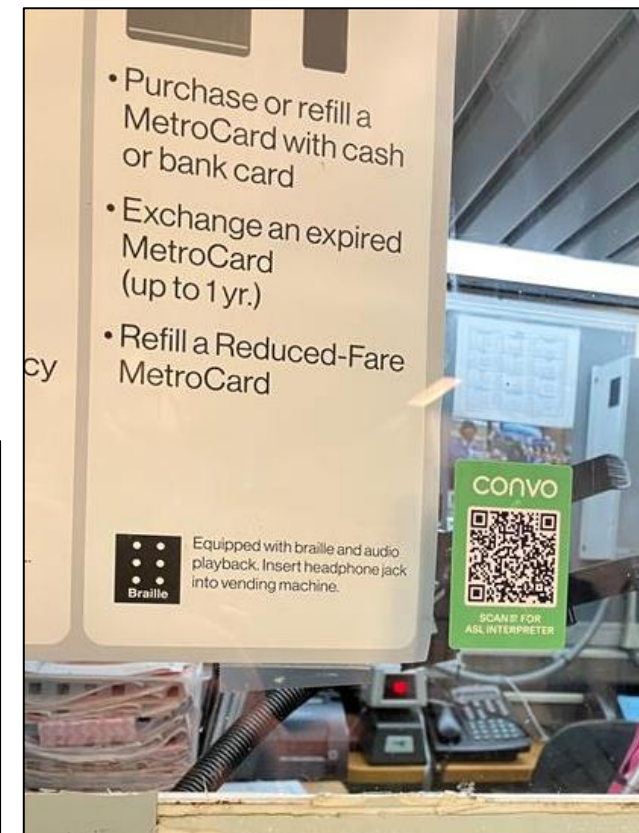
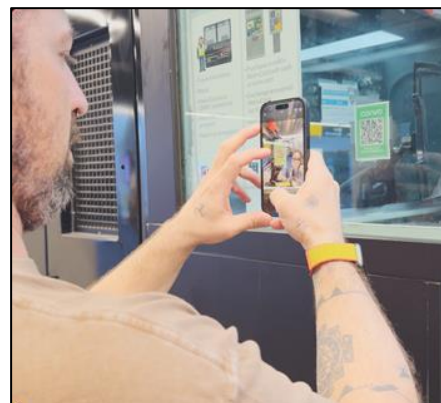
NaviLens

- Installed in 20 subway stations & along Fordham Rd and 23 St bus corridors
- Expansion underway to subway cars along 6 line and Bx12 buses



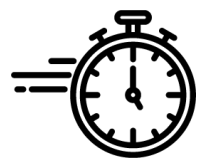
Convo Pilot for Enhanced Communications

- Convo provides live ASL interpretation services for customers who are Deaf or hard-of-hearing.
- Standing up pilot throughout the MTA at customer assistance windows:
 - Subway Stations
 - Railroad Stations
 - Mobile Sales Vans





A More Reliable and Expansive System: 2024-2029 Capital Plan



Provide Frequent & Reliable Service

PLAN HIGHLIGHTS

- Order **2,000** new railcars
- Install **modern signals** on at least **75 miles** of the subway system
- Modernize train **shops & yards**
- Rebuild or repair **80 substations**
- Rebuild key infrastructure, including the **Grand Central Artery**, over **30 railroad bridges and viaducts**, and **subway tunnels**
- Start building the **Interborough Express**



PLAN HIGHLIGHT

New Railcars

\$10.9 billion



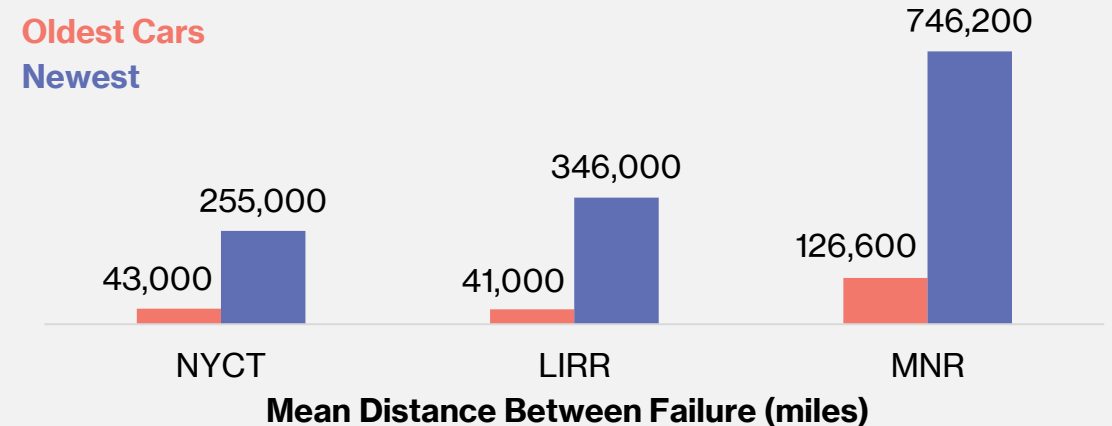
THE PLAN

Upgrade 40-plus-year old cars to increase reliability

- **Order 1,500 subway cars**, retiring the 1980s-era R62 and R68 fleets
- **Order 500 railroad cars**, retiring the remaining 1980s-era M3 fleets

THE NEED

The newest cars are **at least 6 times more reliable** than the oldest



PLAN HIGHLIGHT

Signal Modernization

\$5.4 billion



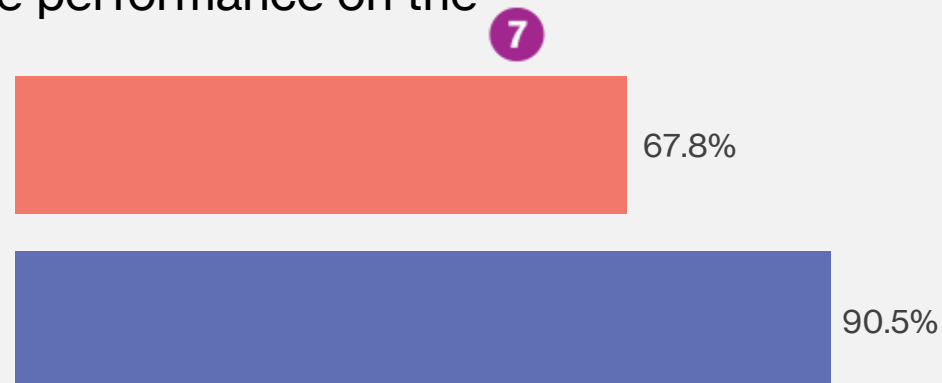
THE PLAN

Replace the oldest, least reliable signals to improve service for millions of riders

- Upgrade 75+ miles of subway signals
 - Broadway **N Q R W**
 - Liberty & Rockaway **A S**
 - Nassau **J Z**
- Address DeKalb and Nostrand bottlenecks

THE NEED

New signals led to a **23% increase** in on-time performance on the



PLAN HIGHLIGHT

Interborough Express

\$2.75 billion

Brooklyn Army Terminal



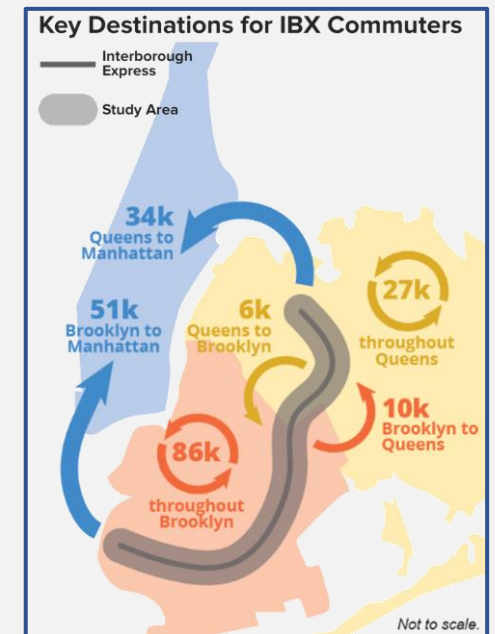
THE PLAN

Initiate critical activities to advance IBX

- Fully design and complete preliminary engineering for the project
- Advance construction

THE NEED

More than 60% of IBX corridor residents commute within Brooklyn and Queens, rather than to Manhattan.



PLAN HIGHLIGHT

Zero-Emission Buses

\$1.4 billion



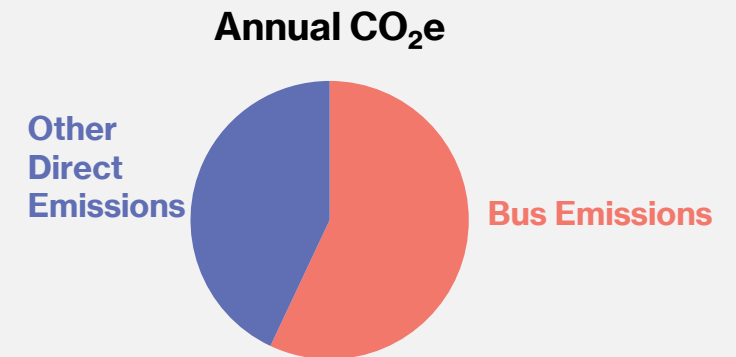
THE PLAN

Reduce emissions & improve air quality

- Purchase 500 new zero-emission buses
- Upgrade depots with charging infrastructure

THE NEED

Emissions from bus service represent **57%** of all direct service emissions



PLAN HIGHLIGHT

Accessibility

\$7.1 billion

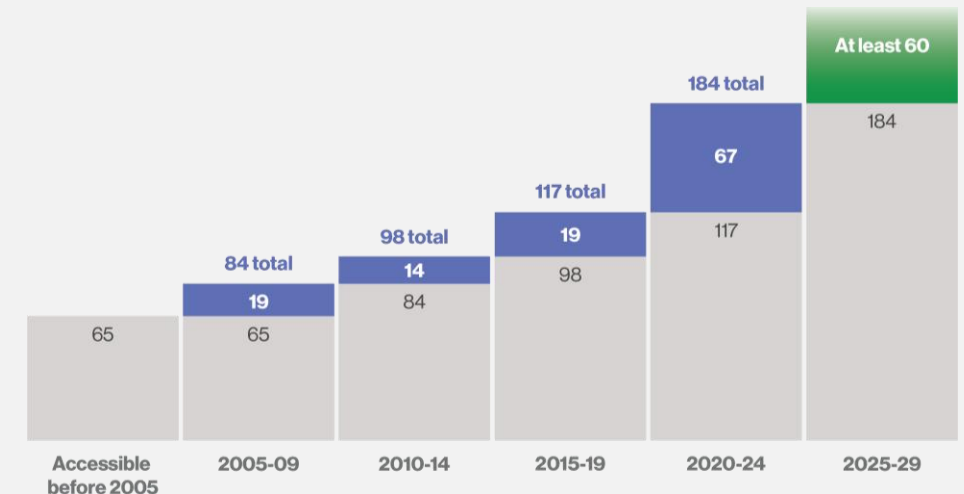
THE PLAN

Achieve major milestones on the way to a fully-accessible system

- Make at least **60** subway stations in all five boroughs accessible
- Make another **6** railroad stations accessible

THE NEED

The 20-24 Plan included more ADA stations **than the prior three combined**

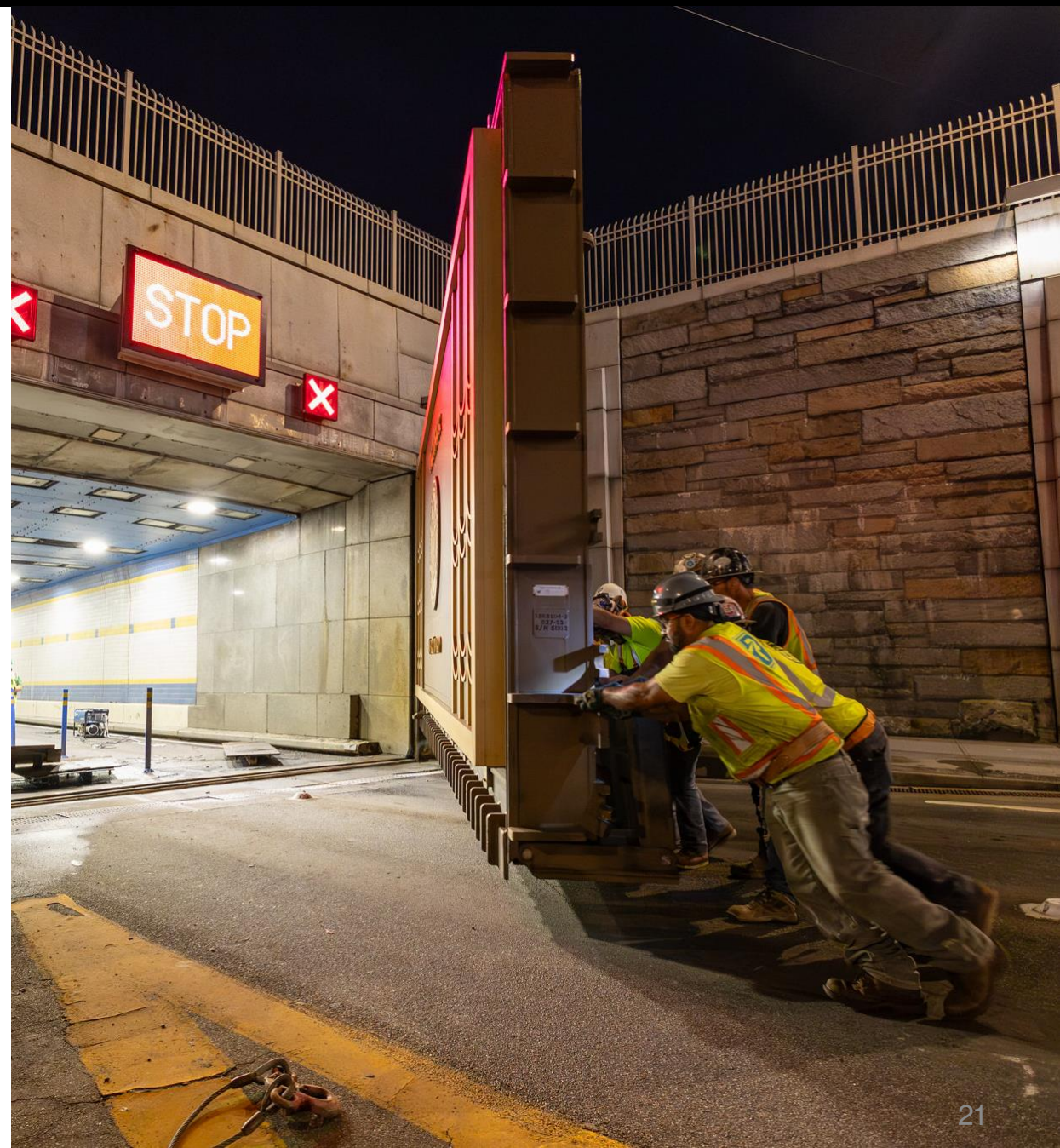




Take Action on Climate Change

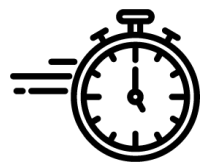
PLAN HIGHLIGHTS

- Install new infrastructure to improve **stormwater flood protections**
- Protect over **20 miles of the Hudson Line**
- Improve **ventilation** and reduce **excessive heat**
- **Safeguard our bridges**
- Purchase **500 zero-emission buses**



The 2025-2029 Capital Plan

A comprehensive investment plan to keep our system running and:



Provide Frequent & Reliable Service



Improve the Customer Experience

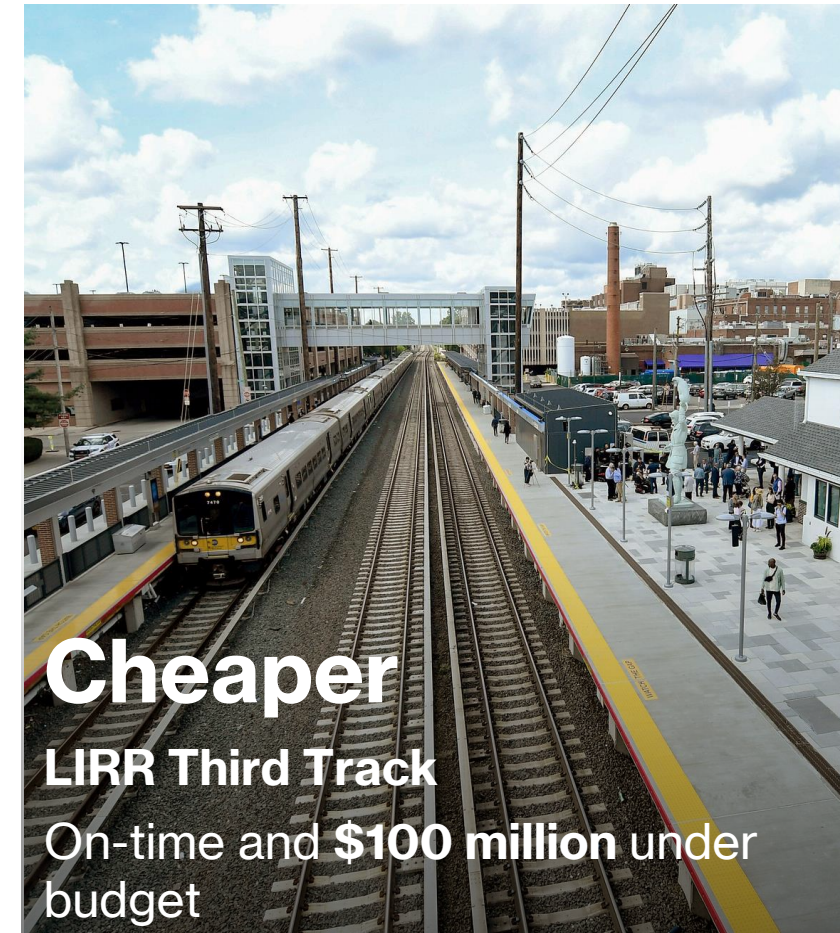
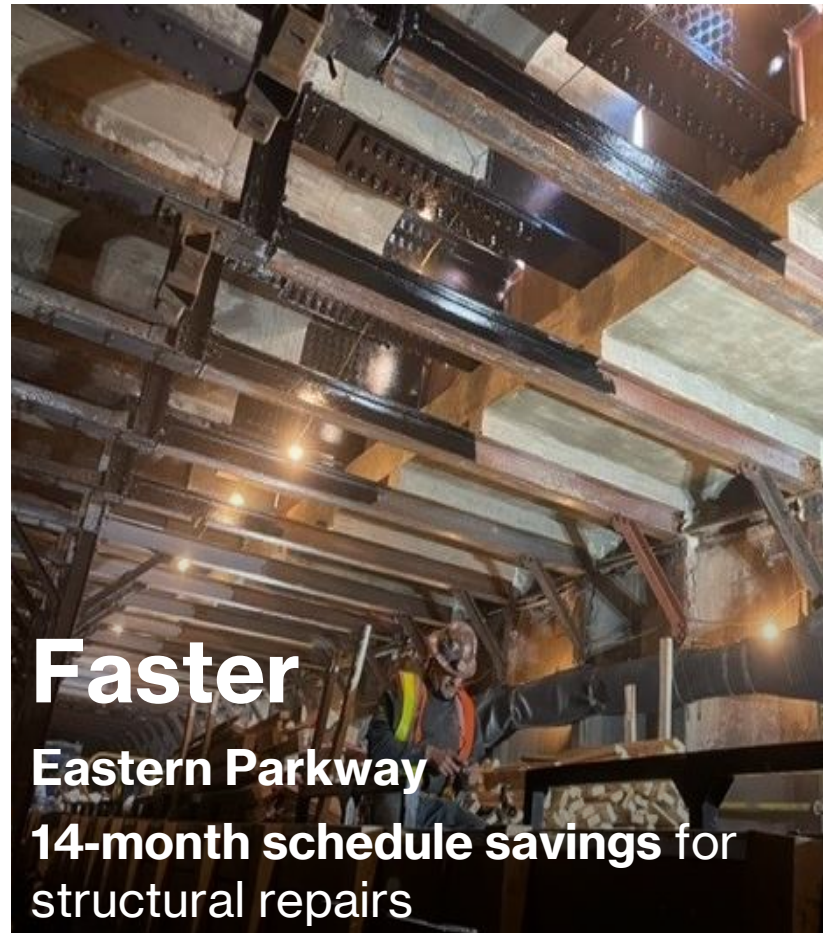


Take Action on Climate Change



Better, Faster, Cheaper

MTA C&D is getting more done more efficiently



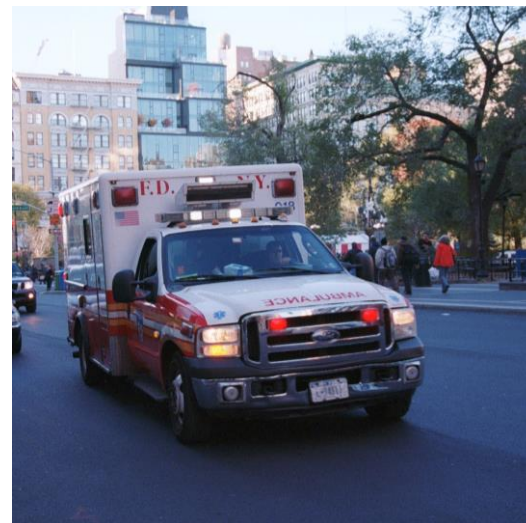
Congestion Pricing: Improving our Service and our City

Congestion Pricing is LIVE as of Midnight on Sunday, January 5, 2025



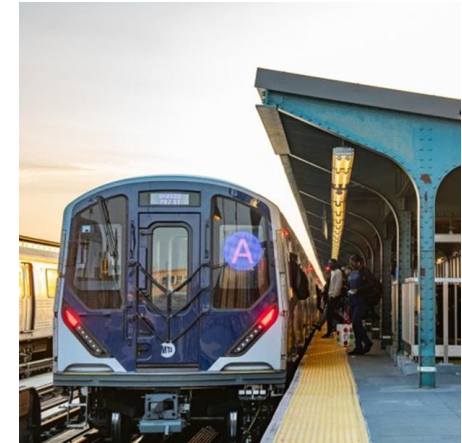
Congestion Pricing Benefits

- Less traffic
- Faster travel times
- Cleaner air
- Safer streets
- Better transit



\$15 B in Capital Improvements to NY's Transit System

- \$2 B 20+ station accessibility improvements
- \$3 B Signal upgrades along the **A C B D F M** lines
- \$3 B Second Avenue Subway extension to East Harlem
- \$1.5 B New railcars
- \$500 M New electric buses and charging infrastructure
- \$5 B State of Good Repair projects



Six Types of Discount / Exemptions

Certain vehicles qualify for discounts and exemptions. The discounts and exemptions are:

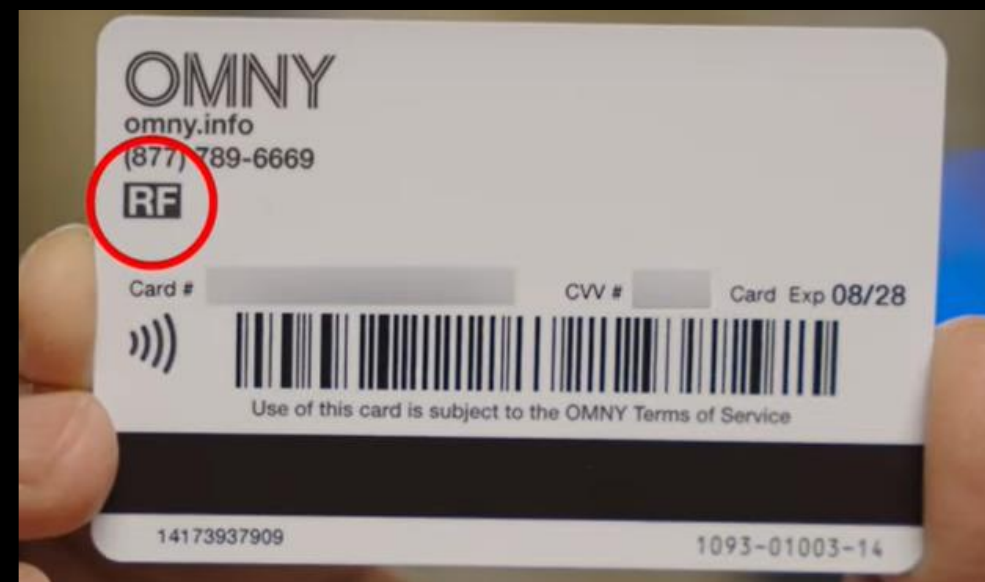
1. Low Income Discount Plan (LIDP)
2. Individual Disability Exemption Plan (IDEP)
3. Organizational Disability Exemption Plan (ODEP)
4. Emergency Vehicle Exemption Plan (EVEP)
5. Commuter Bus Exemption Plan (CoBEP)
6. Specialized Government Vehicle Exemption Plan (SGOVEP)

There is a Low-Income Tax Credit for residents of the Congestion Relief Zone whose New York State adjusted gross income is under \$60,000. The New York Department of Taxation and Finance will publish more information about the tax credit in the coming months.

OMNY for Reduced Fare

RF OMNY Card

- Reduced-Fare OMNY Card is very similar to a full-fare Card
 - RF icon on back to differentiate
- No photo on the card, but still required with application and kept for verification purposes
- Thicker card, more durable than MetroCard



No Change to the cost of trips with OMNY

- Pay the same half-price fares as today including on:
 - Subways
 - Local, Select, and off-peak Express Buses
 - Staten Island Railway
 - Roosevelt Island Tram
- Bee-Line and NICE bus are coming soon
- Free transfers between Subway and Bus are also unchanged

New Benefits with OMNY

- Earn free rides after tapping 12 times in seven days
 - Never spend more than \$34 (Full Fare) or \$17 (RF) within one seven-day period
 - Track your progress toward free rides with an OMNY Account

Day 1 —————→ Day 7

Earn free rides after 12 taps.

Same value as 7-Day Unlimited Ride pass

New Benefits with an OMNY Account

- Track your progress toward earning free rides
- Skip vending machine lines when you reload your card online
- Set up automatic refills, like the current EasyPay program
- Freeze your card if it's ever lost or stolen

Stay Engaged with MTA Accessibility

- Accessibility Webpage:
 - mta.info/accessibility
 - Including Newsletter sign-up
- Advisory Committee:
 - mta.info/accessibility/ACTA
- Board Meetings and other public data:
 - <https://new.mta.info/transparency>

**Thank you
&
Q&A**