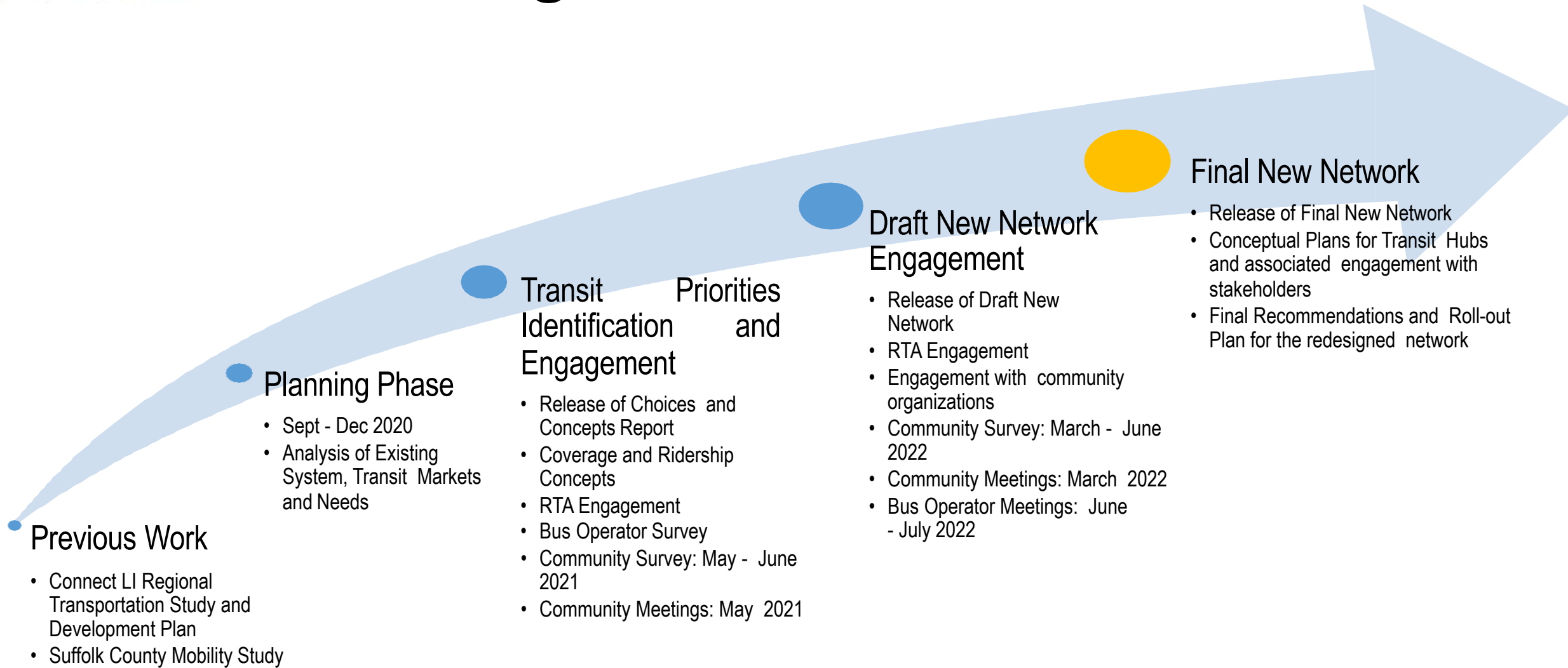




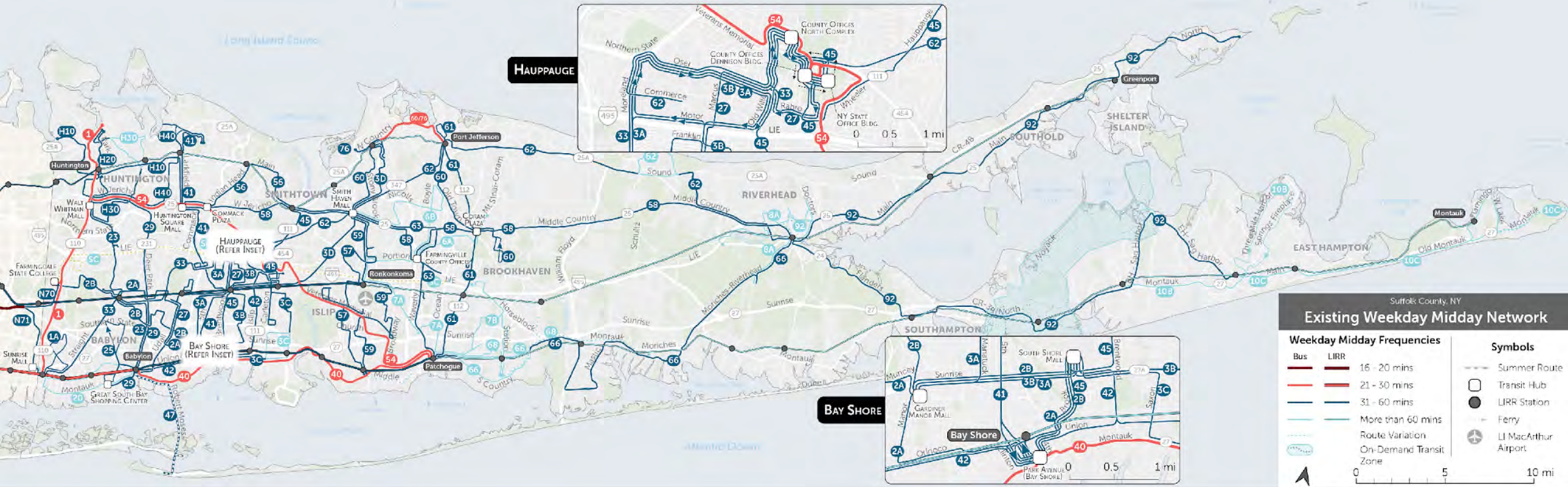
Suffolk County Reimagine Transit and Other Initiatives

Reimagining Transit in the Suburban Counties
February 1, 2024

Reimagine Transit Timeline



What did our old network look like?



Arrives every:

90 minutes 

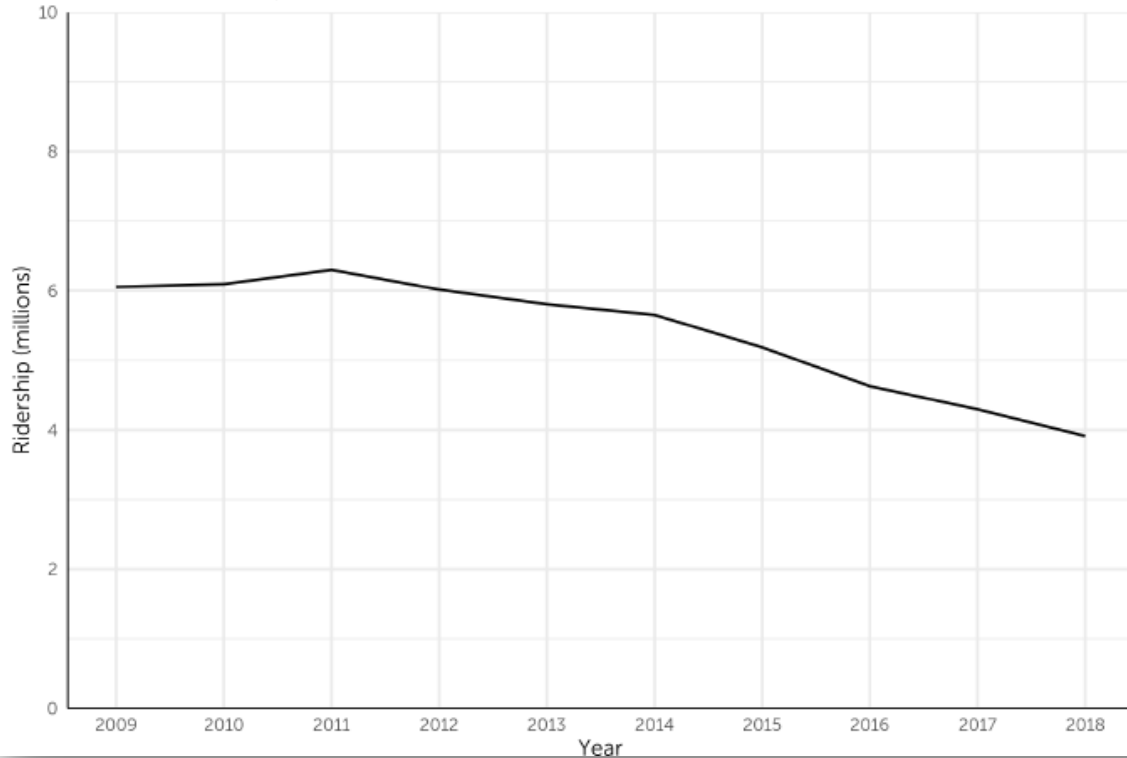
60 minutes 

30 minutes 

Ridership and Productivity Trends Old Network

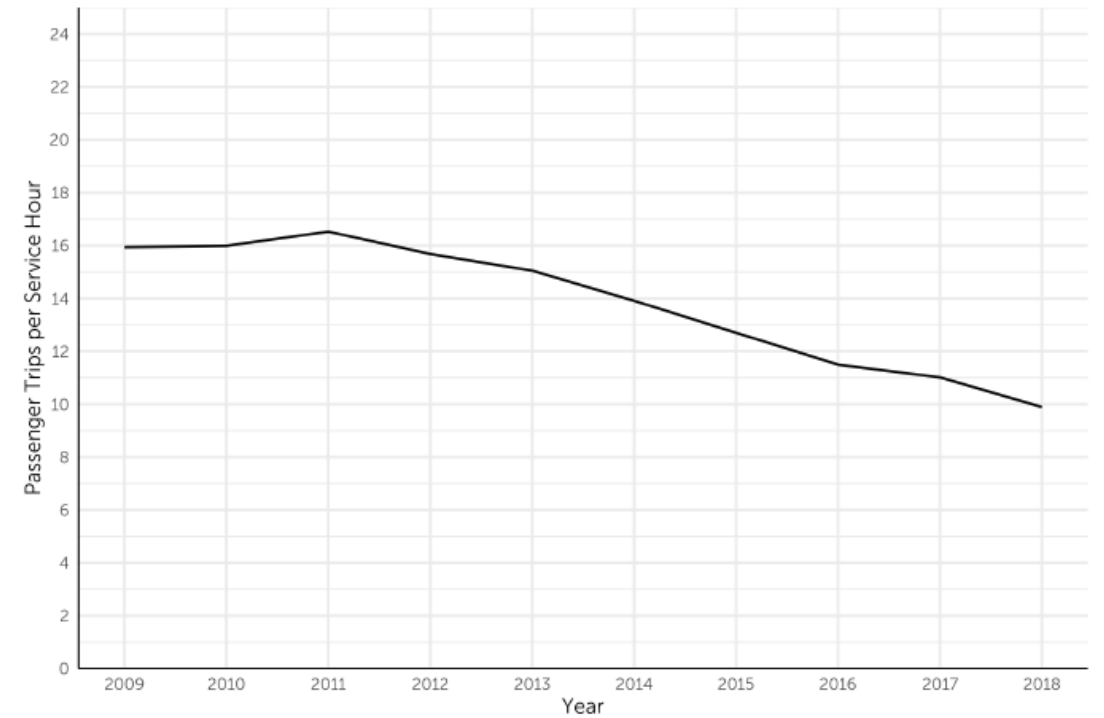
SCT Ridership

Fixed Route Services, 2009-2018



SCT Productivity

Fixed Route Services, 2009-2018



The goals



Stop the decline in ridership



Match transit supply to transit demand



Increase system efficiency



Improve rider satisfaction

New Network Highlights

Extended system hours

- All routes will run Monday to Friday, 5 AM to 10 PM

Full weekend service

- All routes will run Saturday and Sunday, 6 AM to 8 PM

Timed connections

- Timed transfer points at major hubs throughout the County will greatly reduce the time riders spend at stations

Improved on-time performance & reliability

- New schedules reflect real-world data for routes and travel times, which will greatly improve on-time performance and rider experience

Right-sizing service

- Fleet will be allocated where buses are needed most, to ensure efficient use of resources and to match supply and demand

High-frequency service

- Half-hourly service on most routes provides more options for riders

What does our New Network look like?

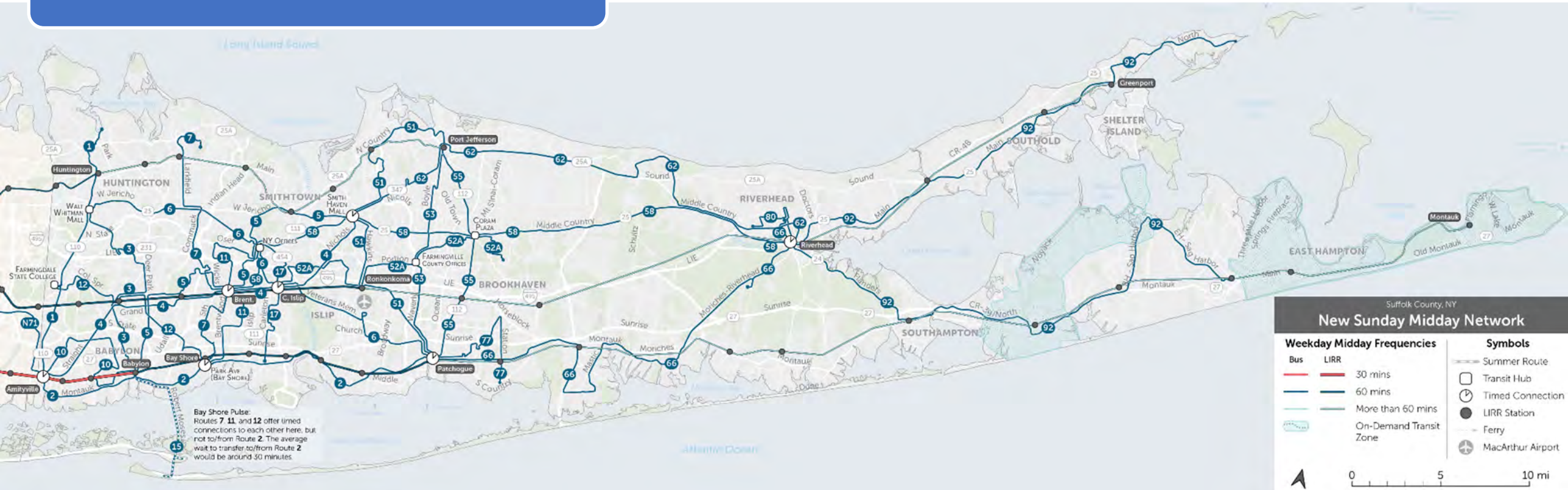
Extended system hours



M-F 5 AM – 10 PM

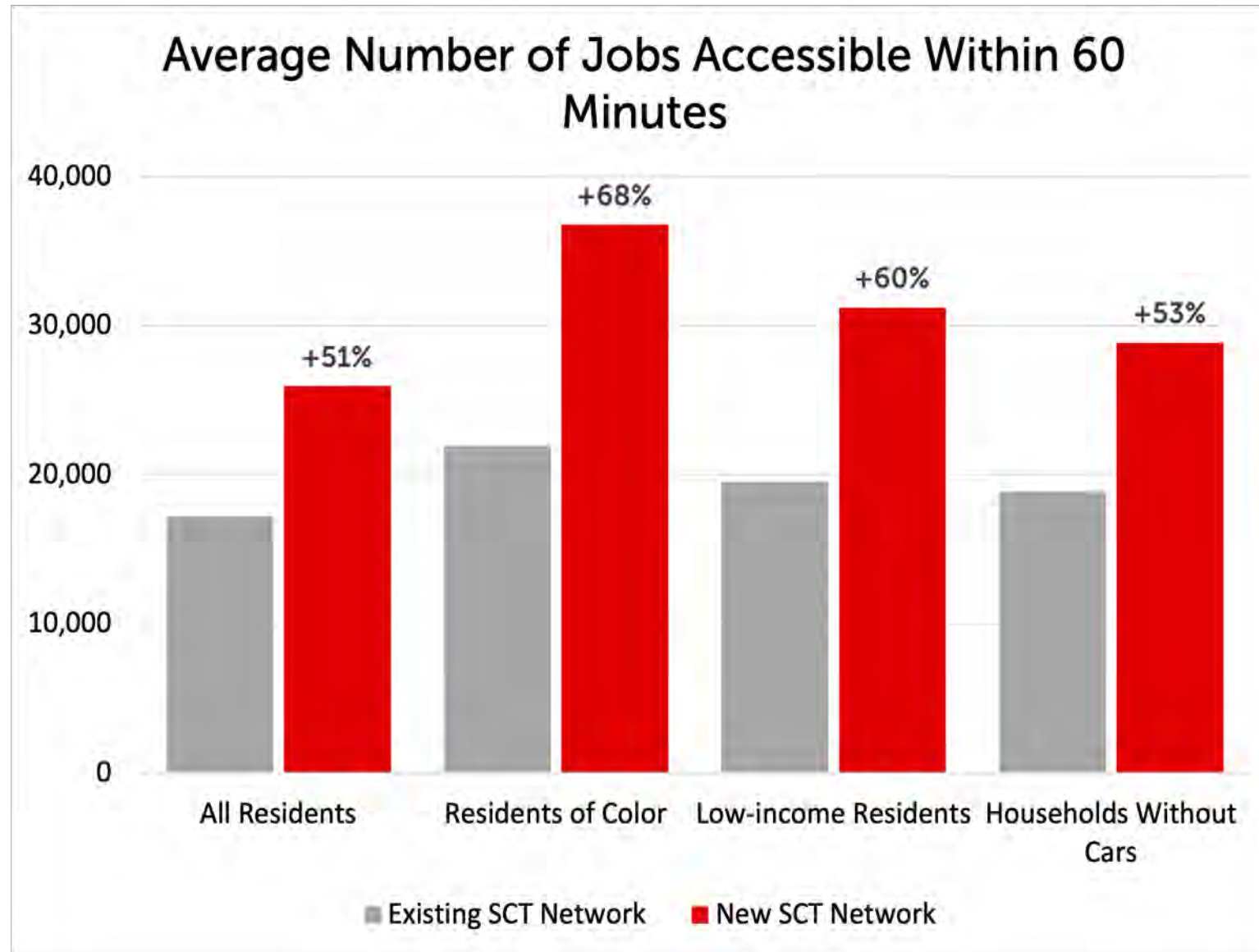
What does our New Network look like?

Full weekend service

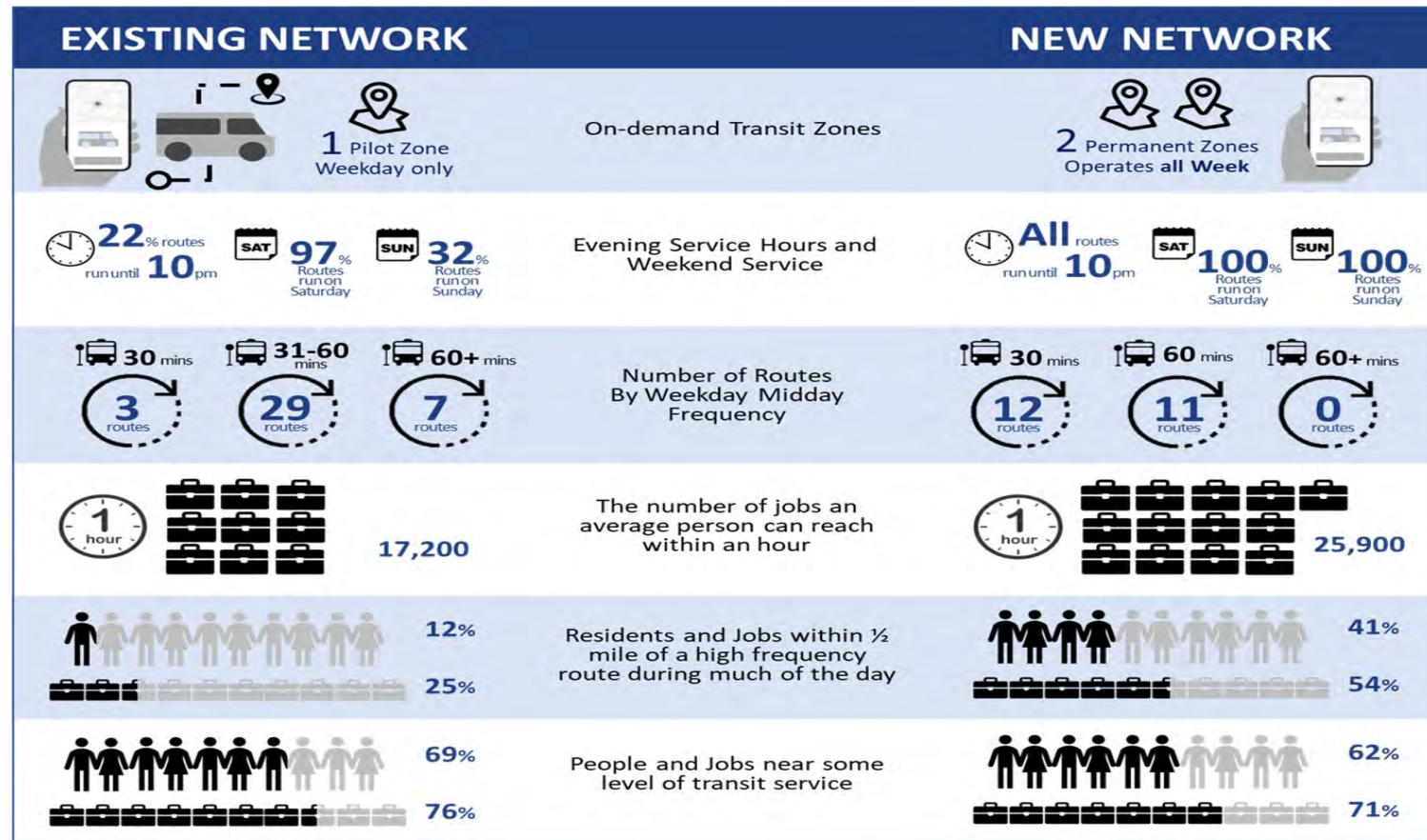


Sa 6AM – 8PM
Su 6AM – 8PM

The results



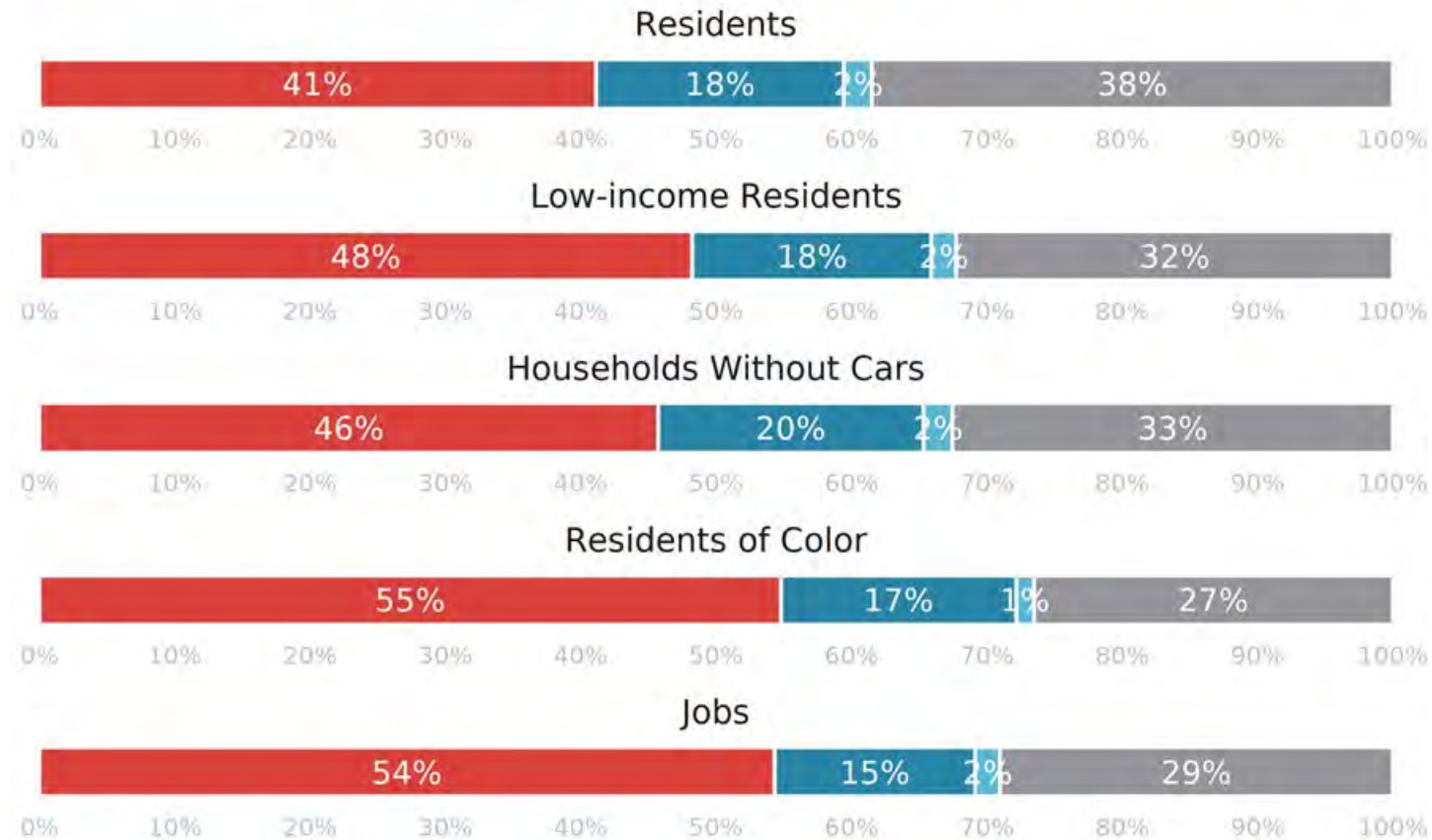
Final Network: Changes and Impact



New Network: Impact on Job Access

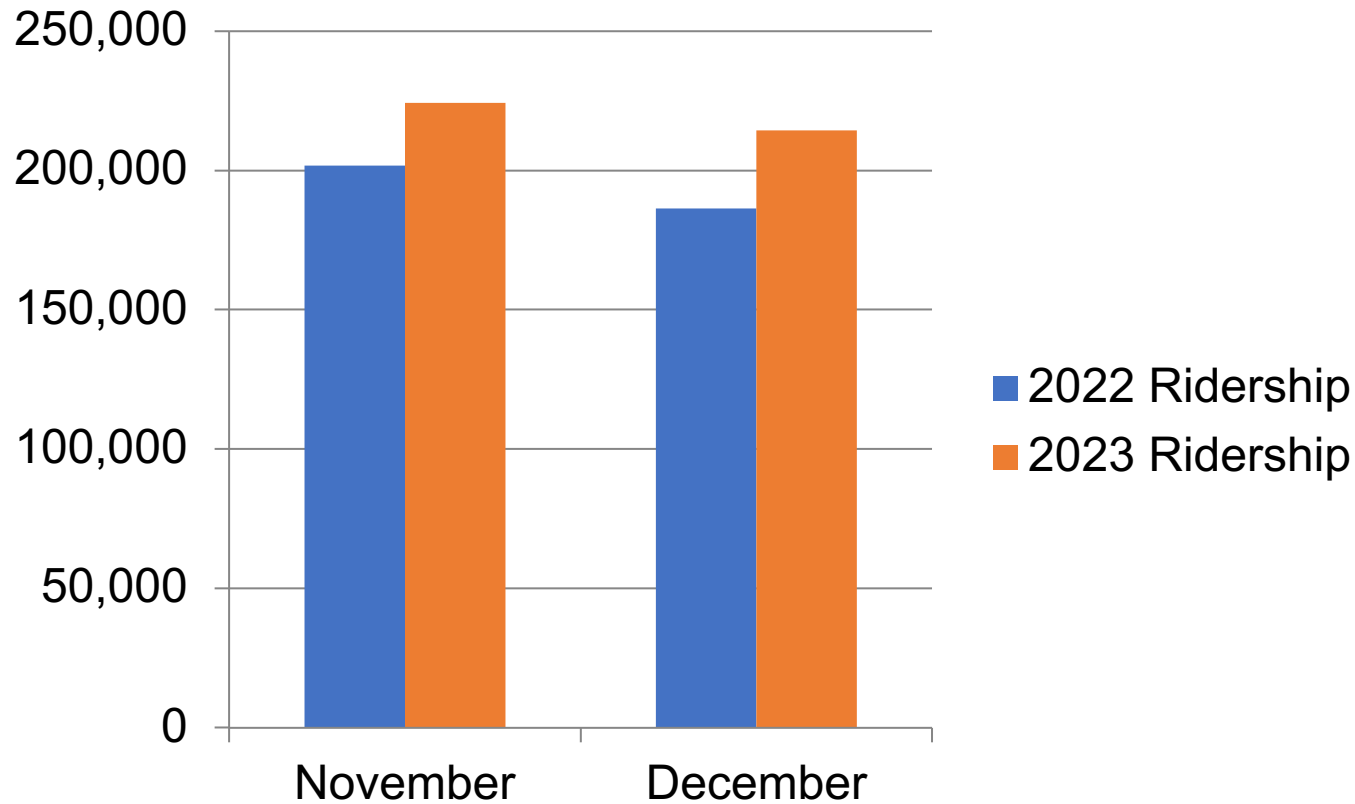
Proximity to Transit at Midday - Weekday
What percentage of the service area is near transit?

30 min or Better 60 min Demand Response / Limited Services Not Within 1/2 mile



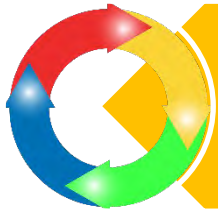
Note: Proximity is measured as being located within 1/2 mile of a bus or rail stop.

Early Ridership Returns Are In!



Fixed route and microtransit ridership for November 2023 was up 11.2% over 2022 levels and December 2023 was up 15% over 2022.

After implementation



Continuous refinement

- We will monitor what is working and what isn't, and make adjustments accordingly



Rider surveys

- We will survey riders to understand user satisfaction with the new system



Ridership

- We will monitor ridership levels to understand trends and reactions to system changes

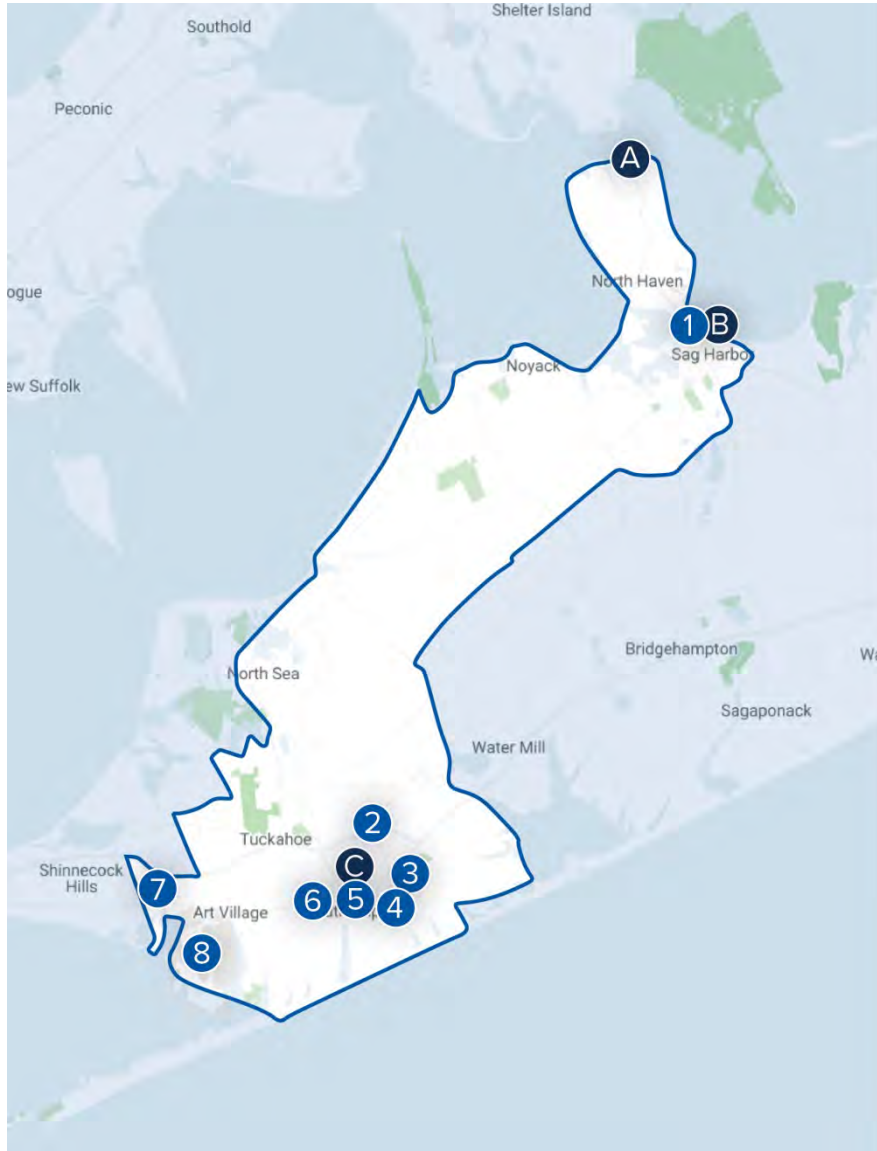
Suffolk County Microtransit

Right-Sized Service

- Smaller vehicles for routes with lower peak loads
- Demand-response service for less dense areas



Southampton Microtransit Zone



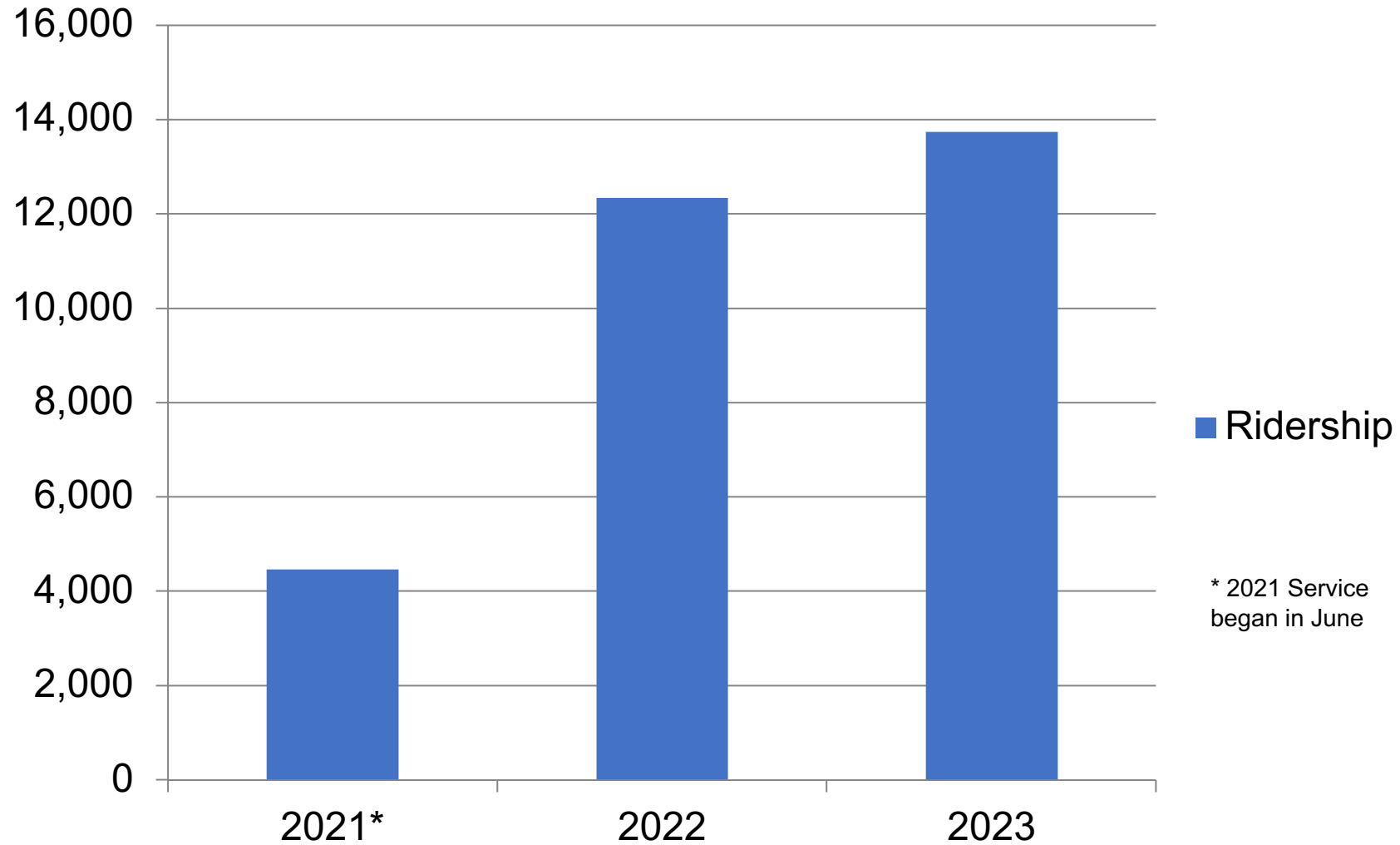
Popular destinations:

- 1 Sag Harbor Village
- 2 Hampton Jitney
- 3 Southampton High School
- 4 Stony Brook
Southampton Hospital
- 5 Southampton Town Hall
(S92 stop)
- 6 Rogers Memorial Library
- 7 Stony Brook
Southampton Campus
- 8 Shinnecock Health Clinic

Transit stations:

- A South Ferry Station
- B Sag Harbor S92 Station
- C Southampton LIRR

Microtransit Ridership 2021-2023



Microtransit Zones under New Network





Proposed Kings Park Microtransit Zone

